



## AIM CLOUD HOSTING SERVICE CHANGE REQUEST AUTHORIZATION

The undersigned does hereby grant a limited and specific authorization to **AIM SERVICES, INC.**, as my computer company. Said Computer Company shall have full power and authority to undertake and perform the following acts on my behalf: Provide unrestricted access to my Confidential Client Computer DATA, Applications and related computer services to:

Add User <input type="checkbox"/>	Delete Users <input type="checkbox"/>	Approved with Specific Conditions <input type="checkbox"/>
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(If approved with Specific Conditions: List specific actions, attaching documents if necessary)

PRACTICE NAME:	# USER LOGONS	SOFTWARE:

- I. Setup Fees for Existing Clients**  
\$25.00 per incident add or remove users  
\$136.00 per hour for Client side VPN setup  
**\*Additional Support Fees Billed Separately**
- II. Monthly User Service Fees for number of remote user logons accessing server:**  
**PLEASE SEE INVOICE TO INDICATE SOFTWARE SUBSCRIPTION COST AND NUMBER OF LOGONS BUNDLED IN AGREEMENT.**
- III. Monthly VPN Service Fees per VPN please see quote or invoice**  
**Monthly Patient Portal\* Service Fees \*\*\* QUOTE OR INVOICE**  
**\*\$75/month if must assign AIM public IP address to Client SSL Certificate**
- IV. Data Storage Fees:**  
Basic service includes 50GB of customer data storage.  
Additional 10GB storage incremental fees are \$20.00 per month.
- IV Hourly Technical Support Fees for services above the included 10 hours of support services:**  
Phone Tech Support \$136/per hour billed in 30 minute increments.  
Custom Development Services \$296/per hour 1 hour minimum
- V Payment Terms:**  
Setup Fees and First and Last Month Service Fees due upon signature below.  
First month's fee will be prorated according to the number of days left in the month after the installation.  
**\*All other monthly service fees will be setup for automatic credit card processing or E-Check.**

Client Name: \_\_\_\_\_

Client Address: \_\_\_\_\_

Client Signature: \_\_\_\_\_

Date: \_\_\_\_\_